

Policy of the Board of Directors

UTILITY ACCOUNT DEPOSITS

New Service Connection Deposits

1. All requests for services rendered by the Trinity Public Utilities District (District) shall be required to pay a deposit, if any of the following apply:
 - A. The customer has not had an active service with the District for the previous twelve (12) month period;
 - B. The customer cannot provide a letter of credit from their previous utility company;
 - C. The customer had a previously established utility account with this District or another utility, evidencing that in the most current twelve (12) month period of service they have had one (1) or more payment arrangements (amortizations), two (2) or more disconnection notices, one (1) or more disconnections for non-pay, and/or two (2) or more insufficient funds check (NSF); or
 - D. A customer has unsealed, opened, damaged, rewired, altered, or in any way interfered with the District's meter or meter service equipment, or that of another utility.
2. If a customer provides the District with (1) one or more NSF checks to avoid disconnection for nonpayment, a deposit will be required along with any other required fees to avoid service disconnection (unless a notice of bank error is submitted to the District).
3. The deposit, if applicable, shall equal:
 - A. Two month's average consumption based on the previous twelve (12) month period of consumption at the service location to be connected (or at management's discretion, a lower amount, if there are compelling reasons to believe that the new customer will use significantly less power than the previous customer) or a minimum Deposit of \$150 for residential service or \$200 for commercial service will be required; or
 - B. If the account was not active for ten (10) complete months within the previous twelve (12) month period, then a minimum deposit of \$150. for residential service or \$200 for commercial service will be required.
4. The deposit calculation shall be retained with the original service connection form filed within the customer's utility service account file.

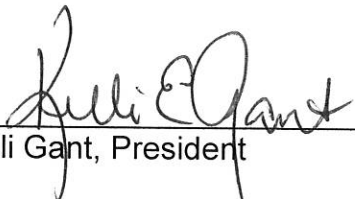
Additional Deposits

1. The District shall require twice the deposit amount (as calculated above) under any of the following situations:
 - A. A customer applying for service has a prior history of amounts owed to the District which remains unpaid by the customer and are termed uncollectible by the District. The amounts previously termed uncollectible shall also be paid in full as a condition of reestablishing service.
 - B. A customer has unsealed, opened, damaged, rewired, altered, or in any way interfered with the District's meter or meter service equipment.

Deposit Refunding

1. The District shall review customer accounts on a monthly basis for determination of deposit refund eligibility. Deposits shall be refunded if during the last twelve (12) months the customer's account, if all of the following apply:
 - A. Has not been disconnected for non-payment,
 - B. Has not received more than one (1) Disconnection Notice,
 - C. Has not made any payment arrangements (amortizations),
 - D. Has tendered for payment of utility services no more than one (1) NSF check (unless a notice of bank error is submitted to the District), or
 - E. Has not tendered more than one (1) NSF check to avoid disconnection for nonpayment.
2. The refund will be made by crediting the active account, beginning with the billing month following refund eligibility.
3. If the account is closed, and some or all of the deposit is being held by the District, then the deposit will first be applied to any amounts owed to the District by the customer on any active account or closed account. Any remaining deposit funds will be refunded to the customer.

At any time a deposit can be waived or altered at Management's discretion.



Kelli Gant, President